

Appendices - Assessing public and end-user perceptions of risks of renewable gases such as hydrogen Project number: RP2.1-02

A social license and acceptance of future fuels

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Australian Government Department of Industry, Science and Resources



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The team is also indebted to all participants who shared their experiences, insights and opinions in the focus groups.

PROJECT INFORMATION	l
Project number	RP2.1-02
Project title	A social license and acceptance of future fuels
Research Program	RP2
Milestone Report Number	 Involving the public in project risk assessment – report on engagement and research findings
Description	This report provides the findings of three focus groups conducted with participants from Queensland, South Australia and Victoria in 2023. It shows the focus groups were effective in identifying the social and non-technical risks perceived by the public in relation to the introduction of hydrogen as a prospective low-carbon fuel
Research Provider	University of Queensland
Project Leader and Team	Dr. Katherine Witt Dr. Amrita Kambo Mrs. Andrea Arratia-Solar
Industry Proponent and Advisor Team	Brent Davis - Jemena Stephanie Judd - AGIG Jordan McCollum - APGA Michael Malavazos/ Lynette Day - SA Gov Nives Matosin/ Klaas van Alphen - APA Ashley Kellet – AshleyK Consulting Ross Jamieson – Sitgas/GAMAA
Related Commonwealth Schedule	2.1.3 Report on attitudes of the Australian society toward the risks and benefits of hydrogen as an energy carrier.
Project start/completion date	Aug 2019/ Nov 2023
IP Access	Open – available publicly to all parties outside the CRC
Approved by	TBC - Jemena
Date of approval	ТВС

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Appendix A

PRE-SURVEY PUBLIC

Welcome to the workshop, please answer a few questions before we start.

Which workshop are you attending?

Wednesday
◯ Thursday
O Friday
start with, please restate y

To start with, please restate your Unique Identifier Code, which keeps your answers anonymous while facilitating the survey process. Please enter your:

O Participant first name:	
O Home postcode:	
O Age:	
What is your Gender?	
◯ Male	
◯ Female	
O Non-binary / third gender	
O Prefer not to say	

	Totally disagree	Strongly disagree	Disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Agree	Strongly agree	Totally agree
Safety always comes first.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l do not take risks with my health.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l prefer to avoid risks.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l take risks regularly.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I really dislike not knowing what is going to happen.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l usually view risks as a challenge.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I view myself a	as a	2	3	4	5	6 7	8	9	
Risk avoider) C		0	0	\bigcirc	0	0 (Risk see

Please indicate the extent to which you agree or disagree with the following statements. Please do not think too long before answering; usually your first inclination is also the best one.

When thinking of your response to new technology, which best describes you?

ightarrow I closely follow new technology and take risks by being the first to purchase it.

I see the potential advantages in new technology and am one of the first to make use of its advantages and to profit from it.

I am interested in new technology but at the same time I am pragmatic. I like to take time and be persuaded by the advantages. My decisions are (mainly) based on the recommendations of existing users.

I am not thrilled by new technology, but rather appreciate security. It is safe to purchase a product when it has been on the market for some while and offers obvious advantages.

I am traditional and have little affinity with new technology. I do not like changes in life and I purchase products only when the existing model I use is not produced anymore.

Do you believe climate change is happening now or will happen in the next 30 years?

\bigcirc	Yes,	it is	already	happening	١.
------------	------	-------	---------	-----------	----



- \bigcirc No, it is not happening and won't.
- I do not know/ I am not sure.

How convinced are you that climate change represents a real problem for Australia?

\bigcirc	Very convinced
\bigcirc	Convinced
\bigcirc	Slightly convinced
\bigcirc	Neither convinced nor unconvinced
\bigcirc	Slightly unconvinced

- O Unconvinced
- Very unconvinced

How much do you know about the following?

	I have never heard of it	I have heard of it	I know about it and could describe it to a friend
How hydrogen is produced.	\bigcirc	\bigcirc	\bigcirc
The use of hydrogen fuel cells in vehicles.	\bigcirc	\bigcirc	\bigcirc
The use of hydrogen fuel cells in homes.	\bigcirc	\bigcirc	\bigcirc
Hydrogen as an energy storage medium for electricity.	\bigcirc	\bigcirc	\bigcirc
Hydrogen refuelling station.	\bigcirc	\bigcirc	\bigcirc
Burning hydrogen as a replacement for natural gas.	\bigcirc	\bigcirc	\bigcirc

Display This Question:

If How much do you know about the following? [I know about it and could describe it to a friend] (Count) >=

Or How much do you know about the following? [I have heard of it] (Count) >= 1

Overall, do you think using hydrogen for energy in Australia would be:

	-3	-2	-1	0	1	2	3	
Very worthless	\bigcirc	Very worthwhile						
Very useless	\bigcirc	Very useful						
Very harmful	\bigcirc	Very harmless						
A very bad thing	\bigcirc	A very good thing						

Display This Question: If How much do you know about the following? [I know about it and could describe it to a friend] (Count) >= 1 Or How much do you know about the following? [I have heard of it] (Count) >= 1

-3 -2 -1 0 1 2 3 Very angry Very calm \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc Very Very proud \bigcirc embarrassed \bigcirc \bigcirc \bigcirc \bigcirc \bigcirc Very Very \bigcirc \bigcirc \bigcirc \bigcirc uninspired inspired \bigcirc \bigcirc Very sad Very happy \bigcirc \bigcirc \bigcirc Very Very \bigcirc concerned \bigcirc \bigcirc \bigcirc \bigcirc unconcerned \bigcirc

When you think about the using hydrogen in Australia, please indicate how it makes you feel:

Display This Question: If How much do you know about the following? [I know about it and could describe it to a friend] (Count) >= 1 Or How much do you know about the following? [I have heard of it] (Count) >= 1

People often see some risk in situations that contain uncertainty about what the outcome or consequences will be and for which there is the possibility of 'bad' consequences. However, riskiness is a very personal and intuitive notion, and we are interested in your gut level assessment of how risky each situation is. For each of the following statements, please indicate how risky you perceive each situation. Provide a rating from 1 to 5, using the following scale:

	1 (Not at all risky)	2	3 (Moderately risk)	4	5 (Extremely risky)
Continue to use natural gas as is?	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Switch to electrical appliances in place of gas appliances?	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc
Stay on gas but switch to a blend of 10% hydrogen in natural gas by 2030?	0	\bigcirc	0	\bigcirc	\bigcirc
Stay on gas but switch to a 100% hydrogen gas supply by 2050?	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Display This Question:

If How much do you know about the following? [I know about it and could describe it to a friend] (Count) >=

Or How much do you know about the following? [I have heard of it] (Count) >= 1

For each of the following statements, please indicate the benefits you would obtain from each situation. Provide a rating from 1 to 5, using the following scale:

	1 (No benefits at all)	2	3 (Moderate benefits)	4	5 (Great benefits)
Continue to use natural gas as is	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Switch to electrical appliances in place of gas appliances	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Stay on gas but switch to a blend of 10% hydrogen in natural gas by 2030	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Stay on gas but switch to a 100% hydrogen gas supply by 2050	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

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Which best describes the highest level of education you have completed?

\bigcirc	Year 10 or below
\bigcirc	Year 11 or equivalent
\bigcirc	Year 12 or equivalent
	Trade certificate or Apprenticeship
\bigcirc (Certificate I or II
\bigcirc (Certificate III or IV
\bigcirc μ	Advanced Diploma / Diploma
() e	Bachelor or Honours degree
O F	Postgraduate degree (e.g. Masters, PhD)
\bigcirc (Other (please specify)
Which of	the following best describes your occupational status?
Which of t	the following best describes your occupational status? Student
Which of t	the following best describes your occupational status? Student Household duties
Which of t	the following best describes your occupational status? Student Household duties Employed – Part Time
Which of t	the following best describes your occupational status? Student Household duties Employed – Part Time Employed – Full Time
Which of t	the following best describes your occupational status? Student Household duties Employed – Part Time Employed – Full Time Jnemployed not looking for work
	the following best describes your occupational status? Student Household duties Employed – Part Time Employed – Full Time Jnemployed not looking for work
Which of f	the following best describes your occupational status? Student Household duties Employed – Part Time Employed – Full Time Jnemployed not looking for work Jnemployed looking for work
	the following best describes your occupational status? Student Household duties Employed – Part Time Employed – Full Time Jnemployed not looking for work Jnemployed looking for work

Which occupational sector do you work in (or worked in prior to ceasing work)?

O Agriculture, forestry, fishing
O Mining
O Manufacturing
O Electricity, gas, water, waste services
O Construction
◯ Wholesale trade
◯ Retail trade
O Accommodation and food services
◯ Transport, portal and warehousing
\bigcirc Information, media and telecommunications
◯ Financial and Insurance services
O Rental, hiring and real estate services
O Professional, scientific, technical services
O Administrative and support workers
O Public administration and safety
O Education and training
O Health care and social assistance
◯ Arts and recreation services
O Other Services
O Not applicable

In which country were you born?

▼ Afghanistan ... Zimbabwe

Are you of Aboriginal or Torres Strait Islander origin?

O No

O Yes, Aboriginal

O Yes, Torres Strait Islander

O Prefer not to say

POST-SURVEY PUBLIC

Thanks for participating in the workshop, please answer a few questions before you leave.

Which workshop are you participating?

◯ Wednesday

C Thursday

🔵 Friday

To start with, please restate your Unique Identifier Code, which keeps your answers anonymous while facilitating the survey process. Please enter your:

O Participant first name:	
O Home postcode:	
O Age:	
After the presentation and group discussion, do you think using hydrogen for energy in Australia	would be:

-3	-2	-1	0	1	2	3	

Very worthwhile	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very worthless
Very useful	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very useless
Very harmless	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very harmful
A very good thing	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	A very bad thing

After the presentation and group discussion, please indicate how you feel when you think about the using hydrogen in Australia

	-3	-2	-1	0	1	2	3	
Very angry	\bigcirc	Very calm						
Very embarrassed	\bigcirc	Very proud						
Very uninspired	\bigcirc	Very inspired						
Very sad	\bigcirc	Very happy						
Very concerned	\bigcirc	Very unconcerned						

For each of the following statements, please indicate how risky you perceive each situation after the presentation and group discussion. Provide a rating from1 to 5, using the following scale:

	1 (No at all risky)	2	3 (Moderately risky)	4	5 (Extremely risky)
Continue to use natural gas as is.	0	\bigcirc	0	\bigcirc	\bigcirc
Switch to electrical appliances in place of gas appliances.	0	0	0	0	\bigcirc
Stay on gas but switch to a blend of 10% hydrogen in natural gas by 2030.	0	0	\bigcirc	0	0
Stay on gas but switch to a 100% hydrogen gas supply by 2050.	0	0	\bigcirc	\bigcirc	\bigcirc

For each of the following statements, please reassess the benefits you would obtain from each situation. Provide a rating from 1 to 5, using the following scale:

	1 (No benefits at all)	2	3 (Moderate benefits)	4	5 (Great benefits)
Continue to use natural gas as is.	0	\bigcirc	0	\bigcirc	\bigcirc
Switch to electrical appliances in place of gas appliances.	0	0	\bigcirc	\bigcirc	\bigcirc
Stay on gas but switch to a blend of 10% hydrogen in natural gas by 2030.	0	0	\bigcirc	\bigcirc	0
Stay on gas but switch to a 100% hydrogen gas supply by 2050.	0	\bigcirc	\bigcirc	\bigcirc	0

2 3 5 1 4 Very Very safe dangerous \bigcirc \bigcirc () \bigcirc Will worsen air Will improve air quality within quality within my home my home Much worse for Much better for global climate global climate Much worse for Much better for global natural global natural environments environments Much worse for Much better for Australia's Australia's natural natural

If there was an option to trial hydrogen in the home today, please help us understand how you would feel about hydrogen as a fuel? I feel that hydrogen as a fuel within my home would be:

Based on how you perceive the risks and benefits of hydrogen overall, if the following initiatives were offered for trial within your home, would you opt-in or opt-out?

	Yes, I would opt-in for a trial at my home.	l don't know.	No, I would opt-out of a trial at my home.
Trial a blend of 10% hydrogen in natural gas at my home with a retrofitted appliance?	0	0	0
Trial a blend of 10% hydrogen in natural gas at my home with a new appliance?	\bigcirc	\bigcirc	\bigcirc
Trial 100% hydrogen at my home with a retrofitted appliance?	\bigcirc	\bigcirc	\bigcirc
Trial 100% hydrogen at my home with a new appliance?	0	\bigcirc	\bigcirc

environments

Much worse for

environments

my local

natural

environment

Much better for

my local natural

()

environment

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial a blend of 10% hydrogen in natural gas at my home with a retrofitted appliance? [I don't know.]

Since you selected "I don't know" to *trial a blend of 10% hydrogen in natural gas with a <u>retrofitted</u> appliance, please help us understand what further information on hydrogen could help you decide one way or the other?*

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial a blend of 10% hydrogen in natural gas at my home with a retrofitted appliance? [No, I would opt-out of a trial at my home.]

Since you selected "No" to trial a blend of 10% hydrogen in natural gas with a <u>retrofitted</u> appliance, please help us understand what further information on hydrogen could help you decide one way or the other?

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial a blend of 10% hydrogen in natural gas at my home with a new appliance? [I don't know.]

Since you selected "I don't know" to *trial a blend of 10% hydrogen in natural gas with a <u>new</u> appliance, please help us understand why you made this choice?*

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial a blend of 10% hydrogen in natural gas at my home with a new appliance? [No, I would opt-out of a trial at my home.]

Since you selected "No" to *trial a blend of 10% hydrogen in natural gas with a <u>new</u> appliance, please help us understand why you made this choice?*

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial 100% hydrogen at my home with a retrofitted appliance? [I don't know.]

Since you selected "I don't know" to *trial 100% hydrogen with a <u>retrofitted</u> appliance*, please help us understand why you made this choice?

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial 100% hydrogen at my home with a retrofitted appliance? [No, I would opt-out of a trial at my home.]

Since you selected "No" to trial 100% hydrogen with a <u>retrofitted</u> appliance, please help us understand why you made this choice?

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial 100% hydrogen at my home with a new appliance? [I don't know.]

Since you selected "I don't know" to trial 100% hydrogen with a <u>new</u> appliance, please help us understand why you made this choice?

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen overall, if the following initiative... = Trial 100% hydrogen at my home with a new appliance? [No, I would opt-out of a trial at my home.]

Since you selected "No" to trial 100% hydrogen with a <u>new</u> appliance, please help us understand why you made this choice?

Based on your attendance at the workshop today, are there any thoughts and reflections that you would like to share with us in relation to the potential use of hydrogen in your home?

PRE-SURVEY COMMERCIAL AND INDUSTRIAL

Welcome to the workshop, please answer a few questions before we start.

To start with, please restate your Unique Identifier Code, which keeps your answers anonymous while facilitating the survey process. Please enter your:

O Participant first name:	
O Home postcode:	
O Age:	
What is your Gender?	
O Male	
O Female	
O Non-binary / third gender	
O Prefer not to say	

	Totally disagree	Strongly disagree	Disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Agree	Strongly agree	Totally agree
Safety always comes first.	0	0	0	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l do not take risks with my health.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l prefer to avoid risks.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l take risks regularly.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I really dislike not knowing what is going to happen.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
l usually view risks as a challenge.	0	0	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
I view myself as a 1 2 3 4 5 6 7 8 9									
Risk avoider	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	S

Please allow us to get to know you. When you think of yourself as an individual, please indicate the extent to which you agree or disagree with the following statements. Please do not think too long before answering; usually your first inclination is also the best one.

When you think of yourself as an individual, think of your response to new technology. Which statement best describes you?

\bigcirc	I closely follow new	technology and take	e risks by being th	e first to purchase it.
------------	----------------------	---------------------	---------------------	-------------------------

I see the potential advantages in new technology and am one of the first to make use of its advantages and to profit from it.

I am interested in new technology but at the same time I am pragmatic. I like to take time and be persuaded by the advantages. My decisions are (mainly) based on the recommendations of existing users.

I am not thrilled by new technology, but rather appreciate security. It is safe to purchase a product when it has been on the market for some while and offers obvious advantages.

I am traditional and have little affinity with new technology. I do not like changes in life and I purchase products only when the existing model I use is not produced anymore.

As an individual, do you believe climate change is happening now or will happen in the next 30 years?

Yes, it is already happening.

It will start happening within the next 30 years.

No, it is not happening and won't.

I do not know/ I am not sure.

As an individual, how convinced are you that climate change represents a real problem for Australia?

	Verv	convinced
~	v O i y	00111110000

Convinced

Slightly convinced

Neither convinced nor unconvinced

Slightly unconvinced

Unconvinced

Very unconvinced

	I have never heard of it	I have heard of it	I know about it and could describe it to a friend
How hydrogen is produced.	\bigcirc	\bigcirc	0
The use of hydrogen fuel cells in vehicles.	\bigcirc	\bigcirc	0
The use of hydrogen fuel cells in homes.	\bigcirc	\bigcirc	\bigcirc
Hydrogen as an energy storage medium for electricity.	\bigcirc	\bigcirc	\bigcirc
Hydrogen refuelling station.	\bigcirc	\bigcirc	\bigcirc
Burning hydrogen as a replacement for natural gas.	\bigcirc	\bigcirc	\bigcirc

As an individual, how much do you know about the following?

Display This Question:

If As an individual, how much do you know about the following? [I know about it and could describe it to a friend] (Count) >= 1

Or As an individual, how much do you know about the following? [I have heard of it] (Count) >= 1

Overall, do you think using hydrogen for energy in Australia would be:

	-3	-2	-1	0	1	2	3	
Very worthless	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Very worthwhile
Very useless	\bigcirc	Very useful						
Very harmful	\bigcirc	Very harmless						
A very bad thing	\bigcirc	A very good thing						

Display This Question:

If As an individual, how much do you know about the following? [I know about it and could describe it to a friend] (Count) >= 1

Or As an individual, how much do you know about the following? [I have heard of it] (Count) >= 1

When you think about the using hydrogen in Australia, please indicate how it makes you feel:

3	3	2	1	0	-1	-2	-3	
Very	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very angry
O Very p	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very embarrassed
O Very ins	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very uninspired
O Very h	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very sad
	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very concerned

Display This Question:

If As an individual, how much do you know about the following? [I know about it and could describe it to a friend] (Count) ≥ 1

Or As an individual, how much do you know about the following? [I have heard of it] (Count) >= 1

People often see some risk in situations that contain uncertainty about what the outcome or consequences will be and for which there is the possibility of 'bad' consequences. However, riskiness is a very personal and intuitive notion, and we are interested in your gut level assessment of how risky each situation is. For each of the following statements, please indicate how risky you perceive each situation to be. Provide a rating from1 to 5, using the following scale:

	1 (Not at all risky)	2	3 (Moderately risky)	4	5 (Extremely risky)
Continue to use natural gas as is.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Installing minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030.	0	0	\bigcirc	0	\bigcirc
Installing conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050.	0	\bigcirc	\bigcirc	\bigcirc	0
Installing new bespoke appliances suitable for 100% hydrogen by 2050.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc

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Display This Question:

If As an individual, how much do you know about the following? [I know about it and could describe it to a friend] (Count) ≥ 1

Or As an individual, how much do you know about the following? [I have heard of it] (Count) >= 1

POST- SURVEY COMMERCIAL AND INDUSTRIAL

Thanks for participating in the workshop, please answer a few questions before you leave.

To start with, please restate your Unique Identifier Code, which keeps your answers anonymous while facilitating the survey process. Please enter your:

O Participant first name:	
Hama postando:	
Home posicode	
O Age:	

After the presentation and group discussion, do you think using hydrogen for energy in Australia would be:

	3	2	1	0	-1	-2	-3	
Very worthwhile	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Very worthless
Very useful	\bigcirc	Very useless						
Very harmless	\bigcirc	Very harmful						
A very good thing	\bigcirc	A very bad thing						

After the presentation and group discussion, please indicate how you feel when you think about the using hydrogen in Australia

	3	2	1	0	-1	-2	-3	
Very calm	\bigcirc	Very angry						
Very proud	\bigcirc	Very embarrassed						
Very inspired	\bigcirc	Very uninspired						
Very happy	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very sad
Very unconcerned	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	Very concerned

Ū I	1 (No at all risky)	2	3 (Moderately risky)	4	5 (Extremely risky)
Continue to use natural gas as is.	0	0	0	0	0
Installing minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Installing conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050.	0	\bigcirc	\bigcirc	\bigcirc	0
Installing new bespoke appliances suitable for 100% hydrogen by 2050.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc

For each of the following statements, please indicate how risky you perceive each situation after the presentation and group discussion. Provide a rating from 1 to 5, using the following scale:

	1 (No benefits at all)	2	3 (Moderate benefits)	4	5 (Great benefits)
Continue to use natural gas as is.	0	\bigcirc	0	\bigcirc	\bigcirc
Installing minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030	0	0	0	\bigcirc	\bigcirc
Installing conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050.	0	0	0	0	\bigcirc
Installing new bespoke appliances suitable for 100% hydrogen by 2050.	0	0	\bigcirc	\bigcirc	0

For each of the following statements, please reassess the benefits you would obtain from each situation. Provide a rating from 1 to 5, using the following scale:

If there was an option to trial hydrogen in your facility today, please help us understand how you would feel about hydrogen as a fuel? I feel that hydrogen as a fuel within my facility would be:

	1	2	3	4	5	
Very dangerous	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Very safe
Will worsen air quality within my facility	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Will improve air quality within my facility
Much worse for global climate	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Much better for global climate
Much worse for global natural environments	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Much better for global natural environments
Much worse for Australia's natural environments	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Much better for Australia's natural environment
Much worse for my local natural environments	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	Much better for my local natural environments
RP2.1-02 A So	cial License to (Operate				(28)

0 Op Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were offered for trial within your facility, would you opt-in or opt-out?

	Yes, I would opt-in for a trial at my facility.	l don't know.	No, I would opt-out of a trial at my facility.
Trial minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030.	\bigcirc	0	0
Trial conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050.	0	0	\bigcirc
Trial new bespoke appliances suitable for 100% hydrogen by 2050.	\bigcirc	\bigcirc	\bigcirc

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030. [I don't know.]

Since you selected "I don't know" to trial minor modifications on controllers for your bespoke appliances, please help us understand what further information on hydrogen could help you decide one way or the other?

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030. [No, I would opt-out of a trial at my facility.]

Since you selected "No" to trial minor modifications on controllers for your bespoke appliances, please help us understand what further information on hydrogen could help you decide one way or the other?

Display This Question: If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050. [I don't know.] Since you selected "I don't know" to trial conversion kits and modified burner controls for your bespoke appliances, please help us understand what further information on hydrogen could help you decide one way or the other? Display This Question: If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050. [No, I would opt-out of a trial at my facility.] Since you selected "No" to trial conversion kits and modified burner controls for your bespoke appliances, please help us understand what further information on hydrogen could help you decide one way or the other? Display This Question: If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial conversion kits and modified burner controls for your bespoke appliances, please help us understand what further information on hydrogen could help you decide one way or the other? Display This Question: If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial new bespoke appliances suitable for 100% hydrogen by 2050. [I don't know.]

Since you selected "I don't know" to trial new bespoke appliances, please help us understand why you made this choice?

Display This Question:

If Based on how you perceive the risks and benefits of hydrogen, if the following initiatives were o... = Trial new bespoke appliances suitable for 100% hydrogen by 2050. [No, I would opt-out of a trial at my facility.]

Since you selected "No" to trial new bespoke appliances, please help us understand why you made this choice?

Based on your attendance at the workshop today, are there any thoughts and reflections that you would like to share with us in relation to the potential use of hydrogen in your facilities?

0	1 (No benefits at all)	2	3 (Moderate benefits)	4	5 (Great benefits)
Continue to use natural gas as is.	0	\bigcirc	0	\bigcirc	0
Installing minor modifications on controllers for your bespoke appliances, so that they are ready to receive a blend of 10% hydrogen in natural gas by 2030.	0	0	\bigcirc	0	\bigcirc
Installing conversion kits and modified burner controls for your bespoke appliances so that they are ready to receive 100% hydrogen by 2050.	0	0	0	0	0
Installing new bespoke appliances suitable for 100% hydrogen by 2050.	0	\bigcirc	\bigcirc	0	\bigcirc
Which best describe	es the highest level of educ	cation you ha	ave completed?		
O Year 10 o	r below				
O Year 11 o	r equivalent				
O Year 12 o	r equivalent				

For each of the following statements, please indicate the benefits you would obtain from each situation. Provide a rating from 1 to 5, using the following scale:

Trade certificate or Apprenticeship

Certificate I or II

C

Certificate III or IV

Advanced Diploma / Diploma

Bachelor or Honours degree

\bigcirc	Postgraduate degree (e.g. Masters, PhD)
\bigcirc	Other (please specify)
Which of	the following best describes your occupational status?
\bigcirc	Student
\bigcirc	Household duties
\bigcirc	Employed – Part Time
\bigcirc	Employed – Full Time
\bigcirc	Unemployed not looking for work
\bigcirc	Unemployed looking for work
\bigcirc	Retired
\bigcirc	Not able to work
\bigcirc	Other (please specify)

Agriculture, forestry, fishing Mining Manufacturing Electricity, gas, water, waste services Construction Wholesale trade Retail trade Accommodation and food services Transport, portal and warehousing Information, media and telecommunications (Financial and Insurance services Rental, hiring and real estate services Professional, scientific, technical services Administrative and support workers (Public administration and safety Education and training Health care and social assistance Arts and recreation services Other Services

Which occupational sector do you work in (or worked in prior to ceasing work)?

Not applicable

In which country were you born?

▼ Afghanistan ... Zimbabwe

Q18 Are you of Aboriginal or Torres Strait Islander origin?

O No

O Yes, Aboriginal

○ Yes, Torres Strait Islander

O Prefer not to say

Appendix B

PRESENTATION TO MEMBERS OF THE GENERAL PUBLIC













HAZARD	Cause	Protective measures	
Burns	flame or hot surfaces	Flame visibility Insulation Correct operation	*************
Carbon monoxide	Poor combustion, quenching	Design and test to standards Proper operation and ventilation CO alarm	
Nitrogen dioxide	High flame temperature	Design and test to standards. Proper ventilation.	







Parameter	Hydrogen (H ₂)	Methane (CH ₄)	
Relative density**	0.07	0.55	
Laminar flame speed, cm/s	290	43.4	
Flammability limits (lean-rich), vol%	4.0–75	5.0-15.0	
Minimum ignition energy, 10 ⁻⁴ J	0.2	4.7	
Air-fuel ratio	2.38	9.52	





























PRESENTATION TO COMMERCIAL AND INDUSTRIAL USERS



























-			
HAZARD	Cause	Protective measures	
			80
Burns	flame or hot surfaces	Flame visibility Insulation Correct operation	*********************
Carbon monoxide	Poor combustion, quenching	Design and test to standards Proper operation and ventilation CO alarm	
Nitrogen dioxide	High flame temperature	Design and test to standards. Proper ventilation.	





























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