



Enabling the  
decarbonisation of  
Australia's energy  
networks

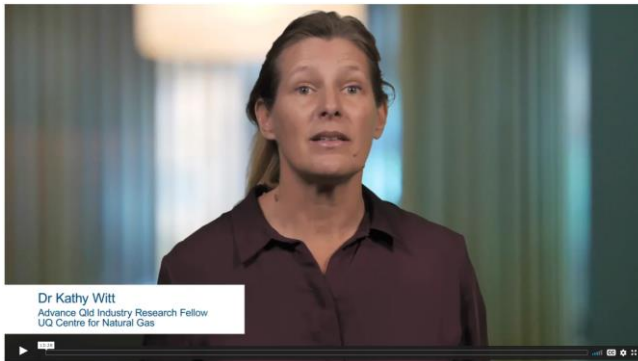
## Understanding and operationalising Social Licence to Operate

Prioritise your professional development with Future Fuels CRC's new online masterclass



Join expert facilitators Professor [Peta Ashworth](#) OAM and Dr [Kathy Witt](#), from the University of Queensland, for an interactive online training course in Understanding and Operationalising a Social Licence to Operate (SLO) specifically designed for the Future Fuels sector.

This Online Masterclass focuses on the theories and methods underpinning a SLO and draws on real world case studies as examples. It aims to deepen conceptual understanding of social licence issues and how project activities can impact and be impacted by stakeholder perceptions. It aims to provide guidance on gaining and maintaining a social licence to operate through effective engagement with project stakeholders.



Participants will be introduced to tools and skills to recognise social licence issues and to build positive relationships with local communities and other stakeholder interests.

The program includes:

- An introduction to SLO – what it is and why it is important,
- A framework for operationalising SLO,
- Stakeholder mapping, approaches and principles for effective engagement,
- SLO interactions with policy & regulatory environments,
- Case studies of effective and ineffective examples,
- A complete study guide,
- Interviews highlighting tips and experiences from real world SLO practitioners.

The program includes activities and exercises to apply the learnings to your own work, with additional readings and resources to support your further professional development. There is a general test of understanding at the end.

### Delivery

Online through University of Queensland's online learning system

## Duration

Self-paced, we estimate 3-4 hours per week for approximately 4 weeks.

## Who should participate?

This course is designed to be specifically relevant to the future fuels sector. It will be particularly relevant to those who are developing project plans or involved with existing projects. As first impressions matter, it would ideally be for anyone who may come into contact with members of local communities, including local businesses and governments, or who may be called upon to speak about the future fuels industry.

## Cost

The training package is available free-of-charge over the next 12 months for employees of CRC participating organisations.

Access requests from non-CRC participants will be considered on a case-by-case basis.

## How to register

Email [info@futurefuelscrc.com](mailto:info@futurefuelscrc.com) to organise your login to the UQ online learn system.



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